



Our field team with one of our signwritten service vehicles.

WHO WE ARE

Lightning Fast Plumbing & Electrical (Pty) Ltd is a registered plumbing and electrical contractor based in Fish Hoek, attending insurance claims across the Cape Town metro, from the South Peninsula to the Northern Suburbs and the Helderberg. Our plumbing experience goes back to 1996, and both trades work under one roof, so a geyser claim that needs a plumber and an electrician is handled by one company, in one visit.

Our earlier work, under the business we grew out of, included corporate and institutional clients such as Absa, Hollard, Nedbank and Standard Bank. The current company was registered in 2026 and holds all registrations, licences and insurance listed on page 2.

24/7

Emergency service, every day of the year

24 hours

Response and completion on standard claims, subject to client availability

3 vehicles

Fully stocked for same-day geyser replacement

R5 million

Public liability cover in place

WHAT WE DO

- **Geysers:** burst geyser call-outs, like-for-like replacement (150 l and 200 l held in stock), element and thermostat repairs, drip trays, valves and vacuum breakers
- **Leaks and water damage:** leak detection, burst pipes, resultant-damage repairs
- **Drains:** blockages and drain camera inspections
- **Bathrooms and kitchens:** plumbing repairs and installations
- **Electrical:** fault finding, DB boards, geyser isolators and wiring, lighting
- **Energy:** solar geysers and heat pumps
- **Certificates of compliance:** plumbing and electrical in-house; gas and beetle through accredited partners
- **Emergency services 24/7:** burst geysers, burst pipes and electrical faults, attended day or night

SERVICE AREA

For insurance claims we cover the whole Cape Town metro:

- **South Peninsula:** Muizenberg to Simon's Town, Kommetjie
- **Southern Suburbs:** Tokai to Rondebosch
- **City Bowl and Atlantic Seaboard**
- **Northern Suburbs:** Bellville, Durbanville, Parow, Goodwood, Brackenfell, Kuils River
- **Blaauwberg:** Milnerton, Table View, Melkbosstrand
- **Helderberg:** Somerset West, Strand, Gordon's Bay

REGISTRATIONS AND COMPLIANCE

Company registration (CIPC)	Lightning Fast Plumbing and Electrical (Pty) Ltd, 2026/203354/07
Plumbing	PIRB registered plumbers; IOPSA member
Electrical	ECA registered electrical contractor
Municipal	Listed on the City of Cape Town register of qualified plumbers
Public liability insurance	R5,000,000, current (OUTsurance, renews 1 June 2027)
Workers' compensation	COIDA letter of good standing, valid to 30 April 2027
Tax	Tax compliant, SARS good standing
B-BBEE	Level 2 certificate
Banking	Bank confirmation letter, current
Health and safety	OHS Act compliant: health and safety file, risk assessments and safe work procedures available on request
References	Client references available on request

CAPACITY

- Three fully stocked service vehicles on the road, each carrying the tools, geysers and standard fittings needed for same-day replacement.
- All work is supervised by the company's directors.
- We add vehicles and teams as booked work grows, on a set expansion rule, so panel volumes are planned for rather than absorbed.

HOW WE HANDLE AN INSURANCE CLAIM

1. **Acknowledge:** every instruction is acknowledged and the policyholder contacted straight away. Emergencies are attended 24/7. Standard claims are responded to and completed within 24 hours, subject to the client's availability.
2. **Attend and make safe:** isolate water and power, stop further damage.
3. **Assess and report:** the cause, the damage and the required work are recorded on site in our own reporting app, with time-stamped before photos.
4. **Repair or replace:** work is done to SANS 10252, SANS 10254 and SANS 10142, with after photos of the completed installation.
5. **Certify and close:** plumbing and electrical certificates issued where required, with the photo report and invoice sent together.

CONTACT

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